

SU2 Assembly Instructions

TOOLS REQUIRED: Phillips Head screwdriver

Note: you can execute this process as below with the aid of a step ladder, or simply follow the process while laying the umbrella on a flat surface.

Step 1: Unpack both your SU2 Frame and SU2 Canopy, including removing all protective wrap on the frame.

Step 2: Take your SU2 Canopy and unfold it. You will note it is folded inside out. Reach up inside it to take hold of the peak-ring in the centre of the umbrella.

Step 3: While holding the peak ring, lift the nearest edge of the canopy up and over the frame, while placing the peak ring over the upper hub fitting (as shown below) and spreading the canopy down over the frame. This turns the canopy so the correct side is facing out, and ready for fixing to the frame.



Step 4: To secure the canopy on the frame, take the canopy cover cap and partly thread it (clockwise) into the upper hub fitting (as shown below). Do not tighten at this point.



SU2 Assembly Instructions cont...

Step 5: Move to the outer edge of the canopy and take hold of one of the double layered corners with eyelets. Align this corner over one of the struts of the frame, ensuring the seam rising from that corner runs upwards along the strut all the way to the hub (and is not twisted across multiple struts). You may need to jostle the canopy slightly to achieve this.

Step 6: Take one of the screws provided and a Phillips head screw driver and pull down on the double edged corner, and use the screw provided to fix the eyeleted corner to the plastic fitting at the end of the strut (as shown below).



Step 7: Move around the umbrella one strut at a time repeating Step 6 for all the remaining 7 struts/canopy corners until all the canopy corners are fixed to the frame.

Step 8: Now that the canopy is fully attached to the frame, thread the canopy cover cap till fully secure by rotating clockwise till tight (as shown below).



Umbrella Care and Maintenance

Regular care and maintenance of your umbrella is essential.

The following points will assist in keeping it looking smart and clean while also ensuring its ongoing performance and reliability.

Note that we recommend that the SU2 umbrella be closed in windy conditions and where the umbrella is not positioned through an umbrella table, the umbrella base should be securely bolted to the ground for maximum stability.

- Always place the Protection Cover over the umbrella when not in use.
- Close and cover your umbrella in adverse conditions, this includes rain, snow, hail and high wind.
- Take care when opening or closing the umbrella, always check for obstacles first (ie: trees, ladders, furniture, people).
- Umbrella should never be left stored/collapsed for long periods while wet. Always ensure that the fabric is thoroughly dried before storing or closing for long periods of time.
- Any early signs of mould or mildew must be removed immediately.
- Umbrella canopy is removable and fully washable. Clean fabric using cold or warm water and mild natural soap. Always rinse thoroughly and leave to dry in the open air – **do not** put in clothes dryer.
- Never clean any part of the umbrella with a corrosive/abrasive product or a high pressure hose.
- Never use waterproofing or cleaning sprays on umbrella fabric without seeking appropriate advice first.
- All moving parts on the umbrella are best maintained with an annual application of dry lubricator, such as dry contact silicone spray.

FABRIC CLEANING INSTRUCTIONS:

SHADOWSPEC Umbrella canopies are manufactured from some of the most durable and state-of-the-art marine fabrics and threads available, including Sunbrella and Dickson-Constant acrylic fabrics, along with other proven high-performance, UV stable materials. SHADOWSPEC Umbrella canopies should be cleaned regularly before dirt is allowed to accumulate and become embedded in the fabric. The fabric canopy can be cleaned without being removed from the frame, however, the canopy can be completely removed from the frame if preferred. Simply brush off any loose dirt or particles, hose down and clean with a mild soap in lukewarm water (no more than 37° C.) Rinse thoroughly to remove soap. Allow fabric to air dry. Do not use heavy detergents.

For stubborn stains, '303' Fabric Cleaner is recommended although as with any cleaner, it is advisable to trial a small area of the fabric first to ensure no adverse effect or discolouration occurs.

Following cleaning it is also then advisable to re-treat the fabric with a water repellency application again. We recommend '303' Protectant for this purpose.

When washing or cleaning, DO NOT SUBJECT TO EXCESSIVE HEAT as the fabric will shrink. DO NOT STEAM PRESS OR DRY IN ELECTRIC OR GAS DRYERS, but allow air to dry. In cases where the umbrella is taken down and stored during the winter season, the canopy should be cleaned, allowed to air dry, and stored in a dry, well ventilated area. A Protection Cover should be used at all times when umbrella is not in use to ensure the longest serviceable life.

Warranty

SHADOWSPEC umbrellas are produced with the greatest care and meet the strictest quality standards.

THE SHADOWSPEC WARRANTY

Unicrest Group Ltd guarantees that Shadowspec umbrellas that are installed in accordance with our guidelines will be free of defects in materials and workmanship for the period of time as set out and specified in the table below:

Model	Umbrella Fabric	Umbrella Frame
Shadowspec SU2	2 Years	4 Years
Shadowspec SU3	2 Years	2 Years
Shadowspec SU4	5 Years	3 Years
Shadowspec SU10	5 Years	3 Years
Shadowspec Serenity™	10 Years	6 Years
Shadowspec Unity™	10 Years	6 Years

*"Fabric" warranty relates to the umbrella fabric canopy. Protection Cover warranty is 2 years for all models

Please note:

In the case of commercial applications, the guarantee shall be a period of 2 years or the above specified period (whichever is the lesser) from the date of the invoice.

The obligation of Unicrest Group Ltd under this guarantee is limited to faulty manufacturing, defective materials and mechanical failure when the umbrella has been used and cared for appropriately from the date of invoice. If an umbrella is repaired under guarantee the guarantee period will not be extended.

Unicrest Group Ltd shall, at its sole discretion, determine whether repair or replacement is appropriate.

This warranty does not cover the following:

- Damage caused by an accident, negligence, storm, wind, accumulation of water or snow, incorrect installation, not following the maintenance instructions, incorrect use or natural ageing and fading.
- Damage caused by exposure to hazardous atmospheric situations due to industry or a high salt level.
- Small colour variations between the fabric and the colour samples and between the components and profiles, which are caused by the manufacturing process.
- Damage to a third party.
- Repair costs by a third party.

This warranty does protect against the umbrella canopy fabric becoming unserviceable due to strength loss from normal usage and exposure conditions.

The foregoing sets out the extent of this guarantee.

Unicrest Group Ltd shall not otherwise be liable or responsible for any direct, indirect, incidental or consequential damage, costs or losses of any kind arising out of or in connection with the umbrella or components or for any delay by Unicrest Group Ltd or the component manufacturer in undertaking repairs or replacement under this guarantee.

Except as expressly provided herein, all other warranties, representations, conditions, undertakings, rights, duties or liabilities, whether arising by implication of law or otherwise, are hereby expressly excluded.

If you need to make a warranty claim, please contact Unicrest Group Ltd directly or via the agent you purchased through.

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